

## WVU Guest Wireless Network Access

If you do not have a sponsored account, you will need to self-register to access the WVU.Guest network for up to 5 days. The WVU.Guest network is available at all campus buildings.

If you need additional support, contact the [ITS Service Desk](#) at 304-293-4444.

### Register for a guest account

1. From your device's list of available networks, select **WVU.Guest**.
2. Click the **Click here to register** link.
3. Complete the fields. Required fields are noted by an asterisk (\*).
  - First and Last name\*: Your first and last name will only be visible to the Service Desk.
  - Email address\*: This will become your username. Also, your default password will be sent to this email address. You cannot use a WVU email address (@mail or @mix).
  - Mobile phone number: Enter your phone number if you would like to receive your default password via text.
  - Company: *Optional* field to complete if you are registering as part of a company.
  - SMS provider\*: Select your device's provider. If your provider is not listed, select "Global Default."
4. Click **Register**.
5. If you successfully self-registered, you will be notified that your account has been created. **We recommend jotting down this account information or taking a screenshot with your device before proceeding.** From this screen, click **Sign On** to access the Guest wireless network using the password that was emailed to you. If you are unable to access your email to view your default password, contact the ITS Service Desk at 304-293-4444. Be prepared to provide your account information.
6. Connect your device to the WVU.Guest wireless network by following the steps below.

### Log into WVU.Guest

1. Enter your username and default password (emailed to you).
2. Check **Change Password**.
3. Click **Sign On**.
4. Read the **Acceptable Use Policy** and click **Accept**.
5. Enter your default password and the password you would like to have. Passwords must have at least 8 characters and must contain at least one uppercase letter and one number.
6. Click **Submit**.



As long as you don't take your device out of range of the wireless network or close your device, you should not have to reconnect for 24 hours. If you do need to reconnect,

1. From your device's list of available networks, select **WVU.Guest**.
2. Enter your username and password.
3. Click **Sign On**.

This service is not intended for WVU faculty, staff, and students. These populations should connect to the WVU.Encrypted network.