# **The Fascinating** World of OTT and **Programmatic Media Buying: Everything IMC Marketers Need to** Know



# Meet Shane Stender

#### Professional

- 20+ years of marketing + merchandising with auto finance, auto manufacturers, ad agency
- Partner in SilverBack Advertising since 2015.
- Certified Trade Desk Programmatic Media Buying

#### Personal

- Constantly pushing mental and physical limits
- Ten 70.3 IronMan, Two Full IronMan, + USMS Nationals
- Diving into stage seven of the 8 Bridges of Hudson, a 18.6 mile unassisted marathon swim in June 2023
- Navigating parenthood with two teenagers my biggest challenge to date



#### Senior Vice President Managing Partner

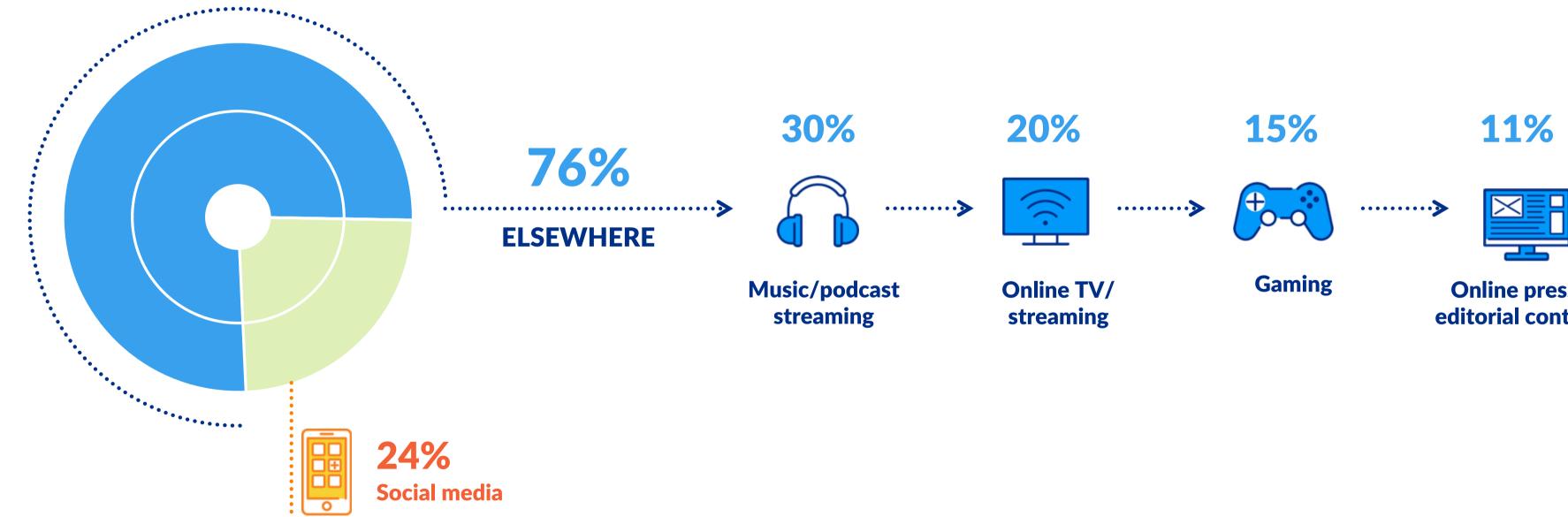




MARKETERS ARE EMBRACING DATA-DRIVEN STRATEGIES BECAUSE

#### **Consumer behavior is constantly being reshaped**

#### 8:59 HOURS PER DAY WITH DIGITAL MEDIA



Source: GlobalWebIndex, 2021

**Online press/** editorial content

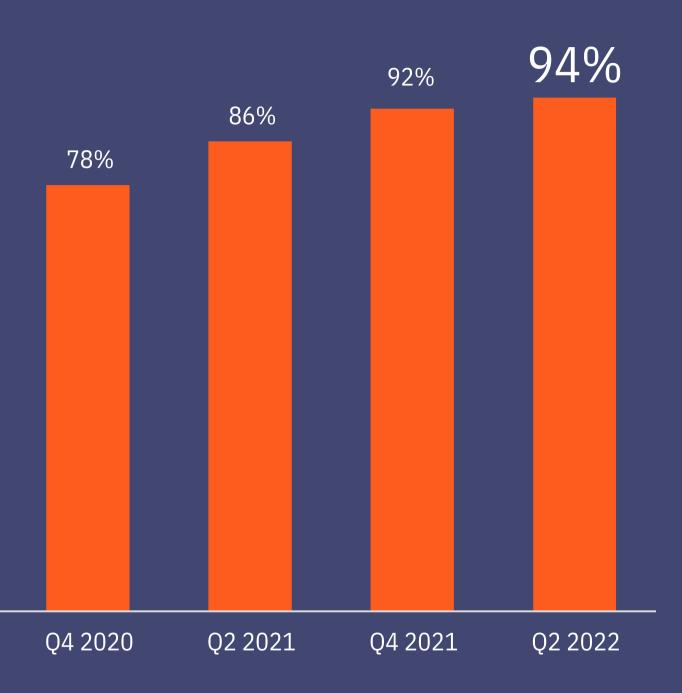
#### **VIDEO TRENDS**

US households reachable via programmatic Connected TV advertising in

2022

64%

Source: eMarketer, 2022



U.S CTV household penetration

#### **VIDEO TRENDS**

# Activation is quickly shifting towards programmatic

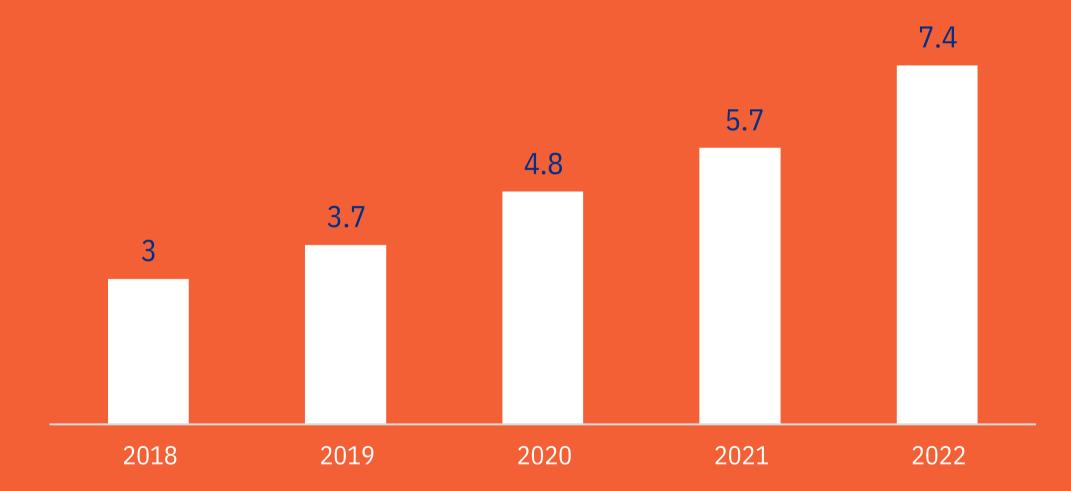
Since 2017, Programmatic has increased its CTV market share by 124%

Source: Standard Media Index, 2022

While direct buys have seen a decrease of 16%

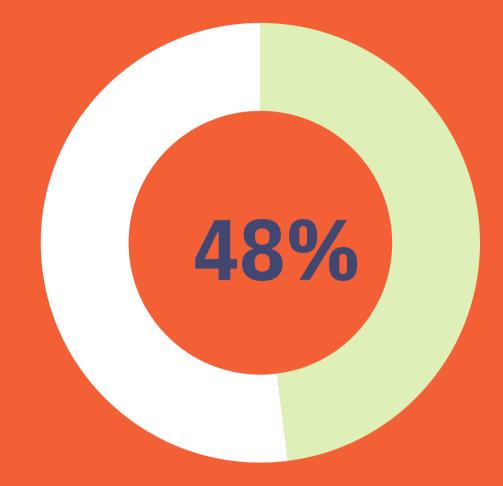
#### KEY CTV STATS Fragmentation

**CONSUMPTION ON CTV IS FRAGMENTED** 

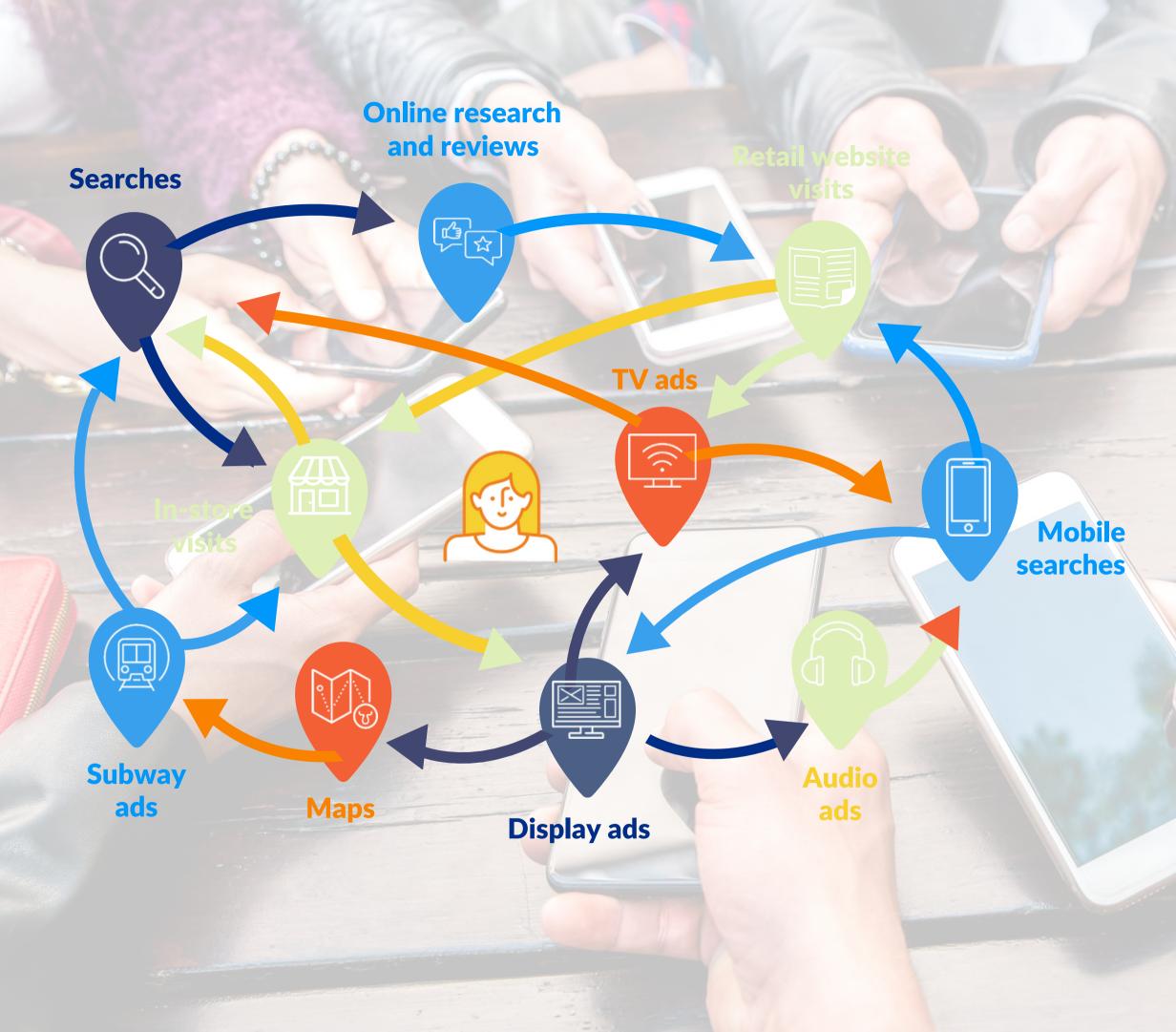


The average household now has over 7 TV sources.

Sources: 1Statista, Feb; Source: 2Advertiser Perceptions TV Advertising Study, Q1 2022



of advertisers that are decreasing Linear TV upfront investments cited agility as their top driver.

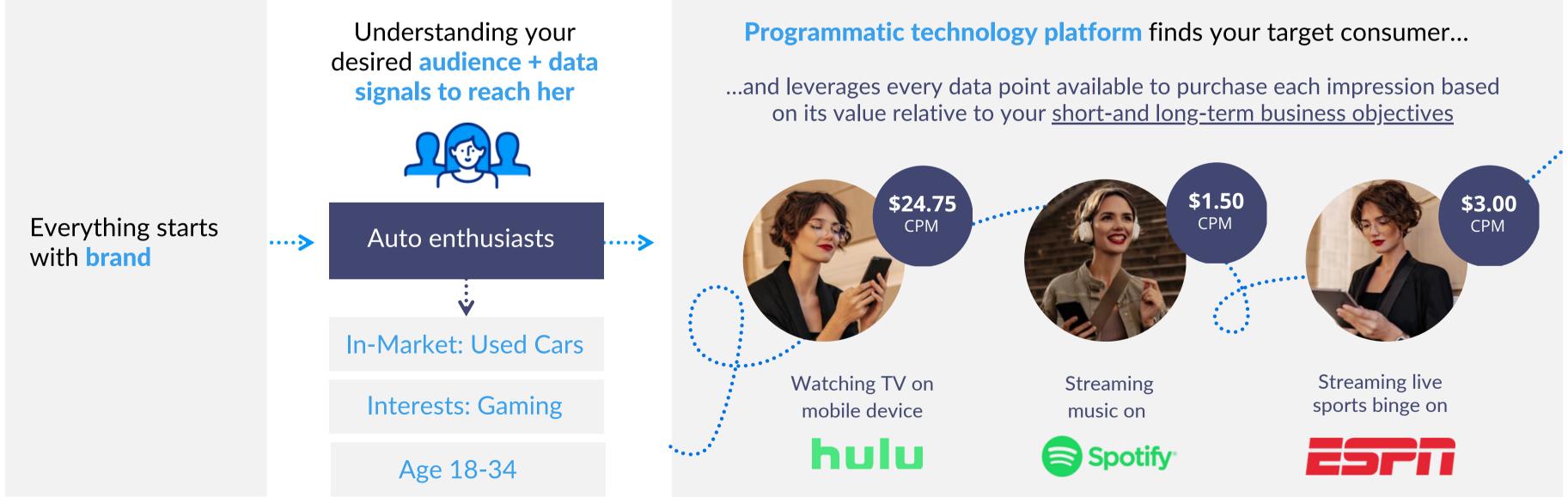


FRAGMENTED LANDSCAPE

With hundreds of touchpoints...how can we tell a cohesive story across a consumer's journey?



# Using open data and decisioning to engage the right audience at the right time across all their connected devices in the household



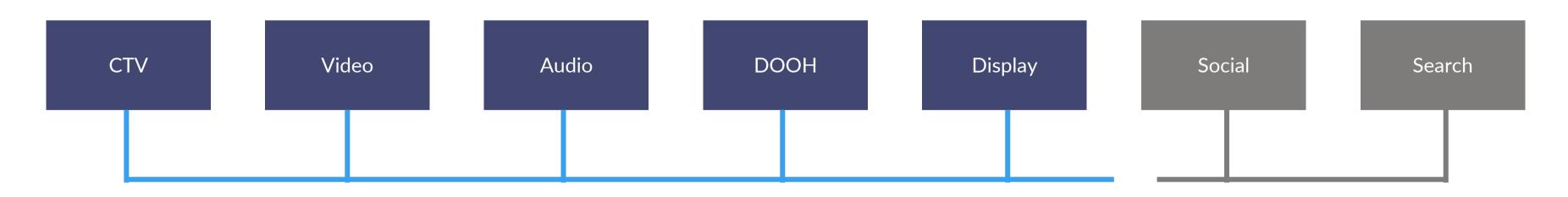
# What is programmatic media buying?

ADVERTISING

Programmatic media buying is a data-driven, automated process of buying and selling online ads across screens through real time auctions one impression at a time.



# **Programmatic Tactics**

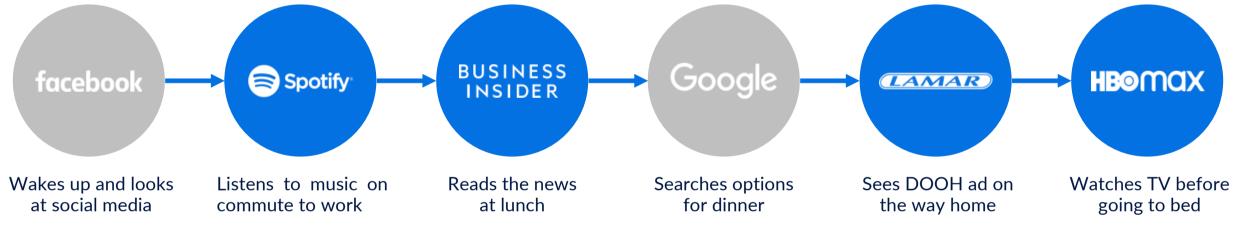




#### THE PIECES THAT COMPLETE A PUZZLE

#### **REACH & CHANNEL DIVERSIFICATION**

Craft a holistic story while connecting with your audience cohesively across the most impactful channels.



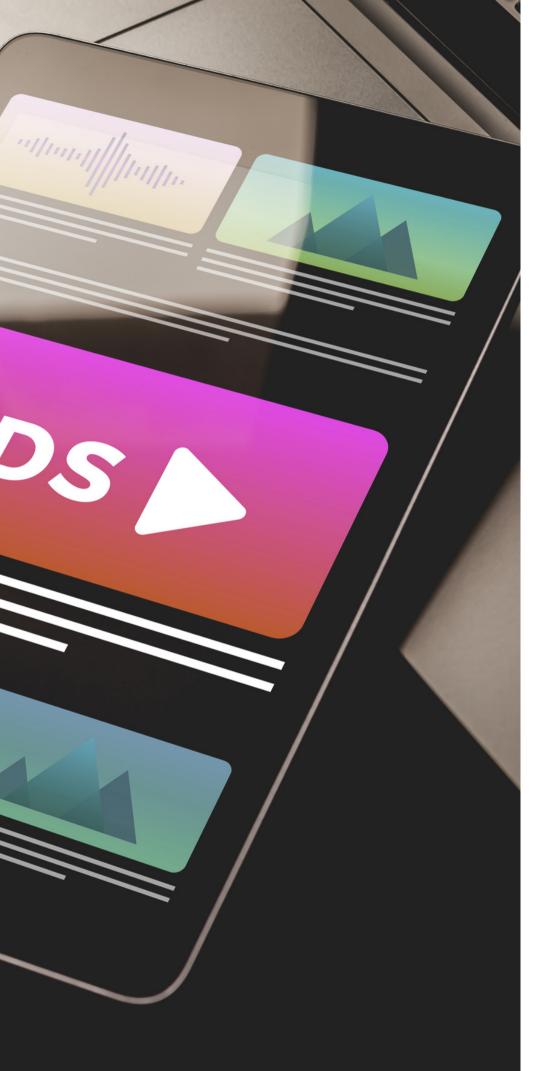


13:20

# How does programmatic media work?

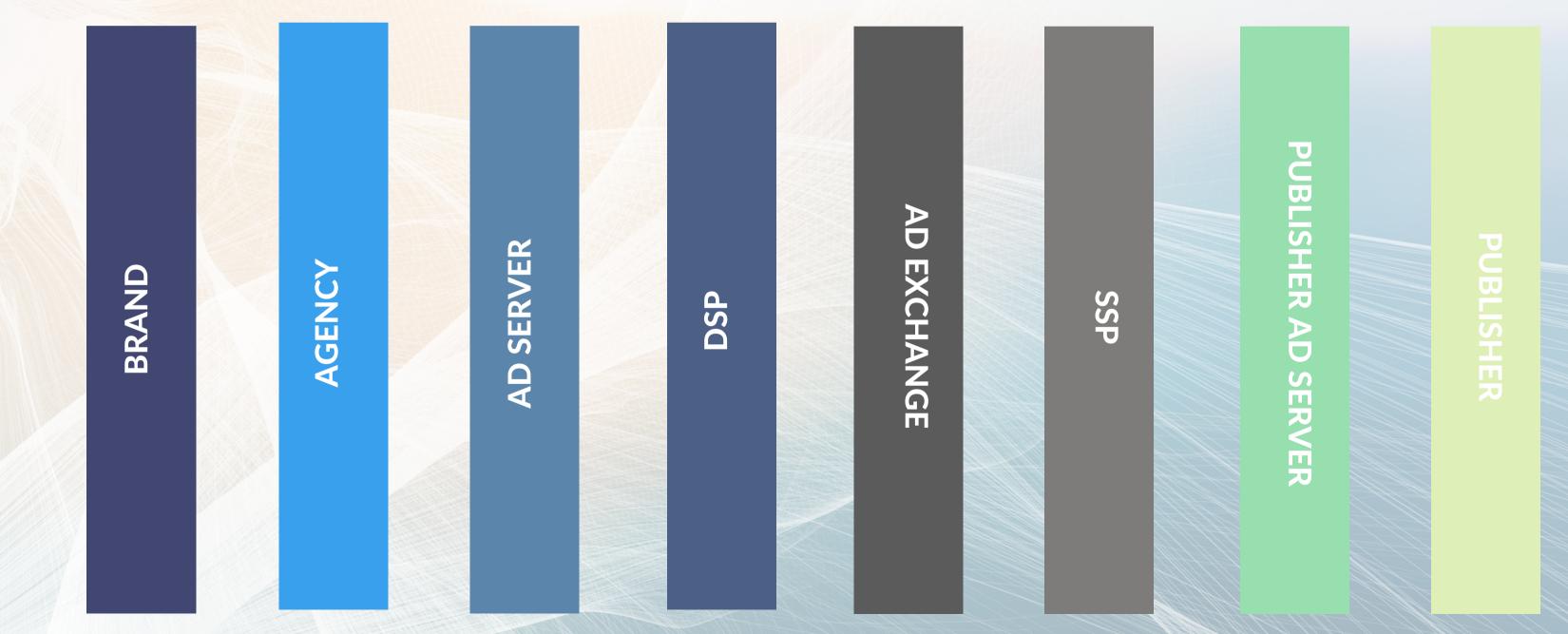


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# The players who make up these OTT/programmatic digital auctions

**Buy-Side (Advertiser)** 

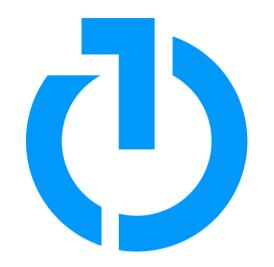


#### Sell-Side (Publisher)

A demand side platform (DSP) is a software platform that allows advertisers to buy digital advertising inventory in real time.

DSPs connect advertisers to a variety of ad exchanges and other sources of inventory, and allow them to automate the process of bidding on and buying ad impressions.





# amazon ads



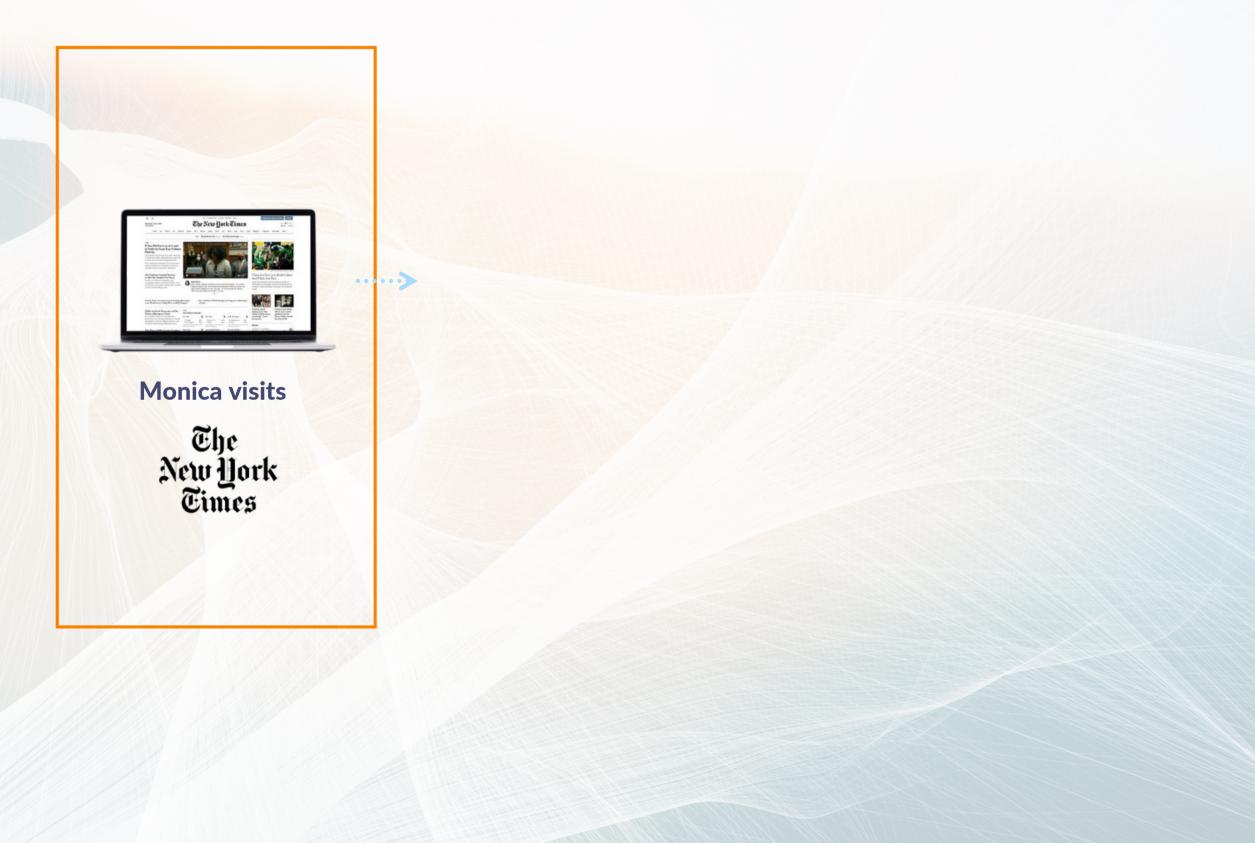


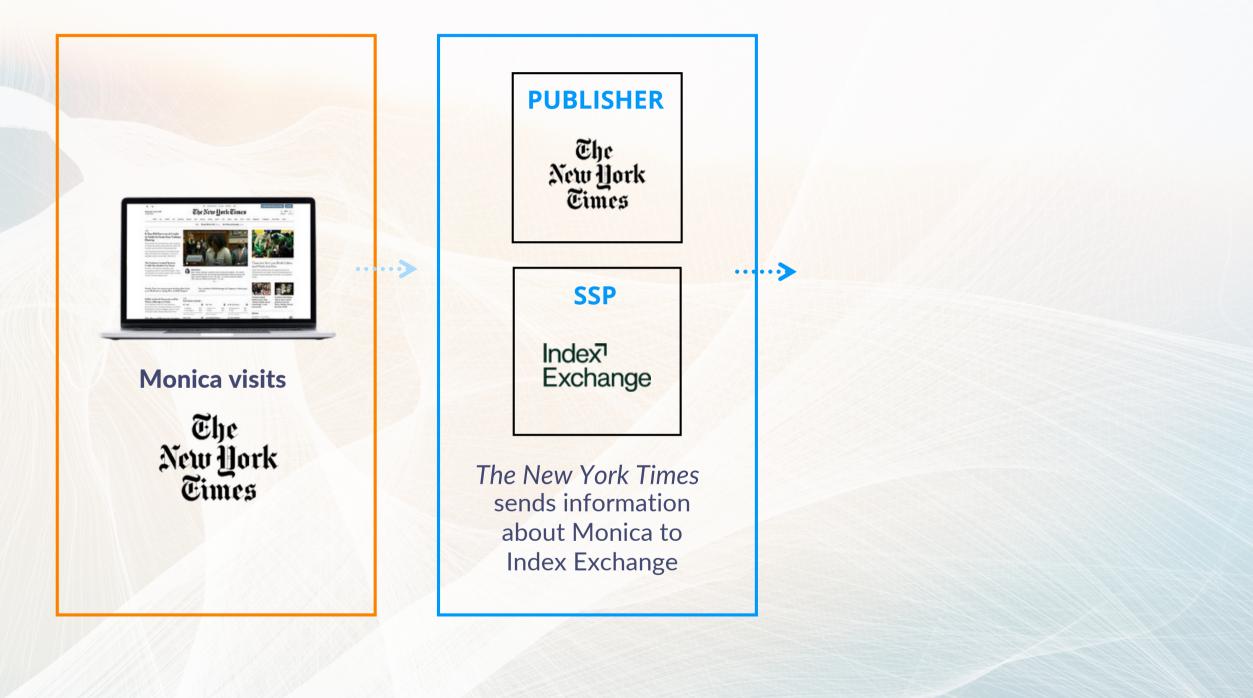
DSP

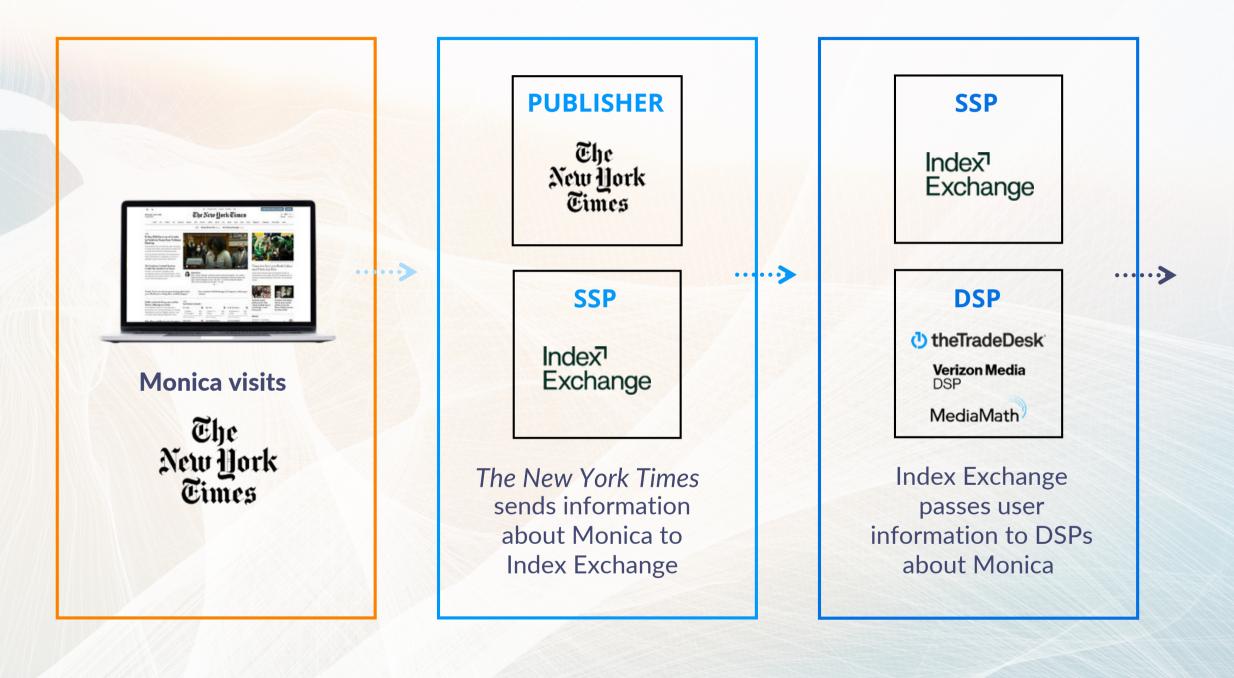


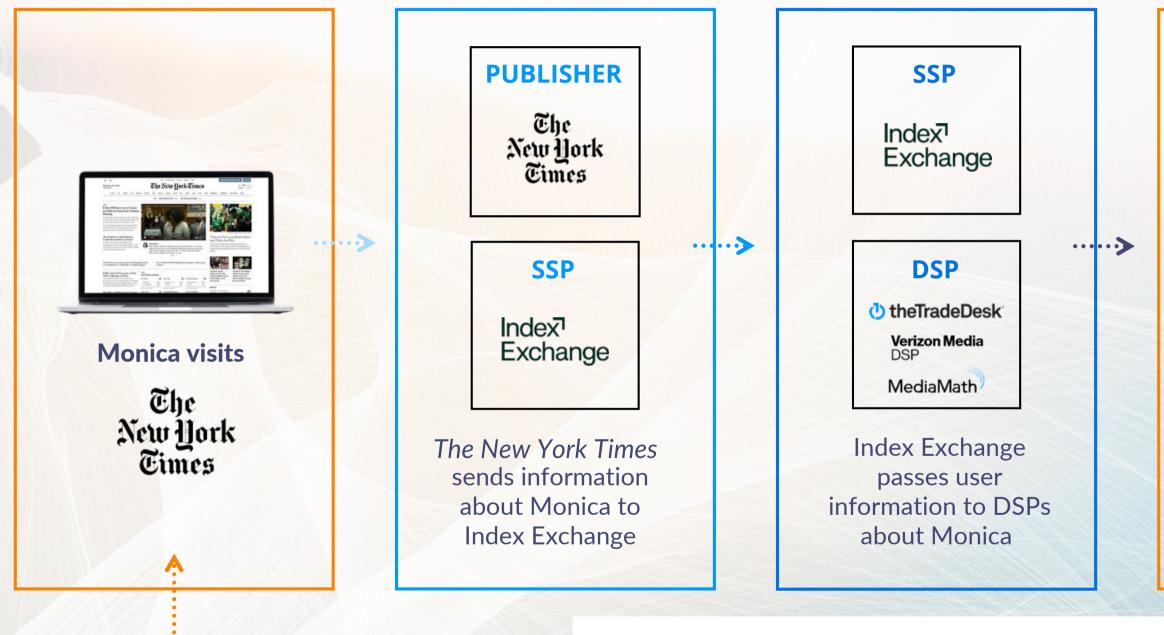












#### WINNING BID SERVES MONICA AN AD

BID	BRANDS
\$2.20	Because the visitor lives within 3 miles of grocery store
\$1.80	Because the visitor abandoned my shopping cart 2 days ago
\$3.00	Because the visitor is a 25-54- year-old single mom reading premium news content

Brands will place a bid via their DSP to try to serve Monica an ad (other brands will also place bids via a DSP)

**Programmatic in its simplest form is about choice** powered by data and decisioning



### PRICE

## MOMENT

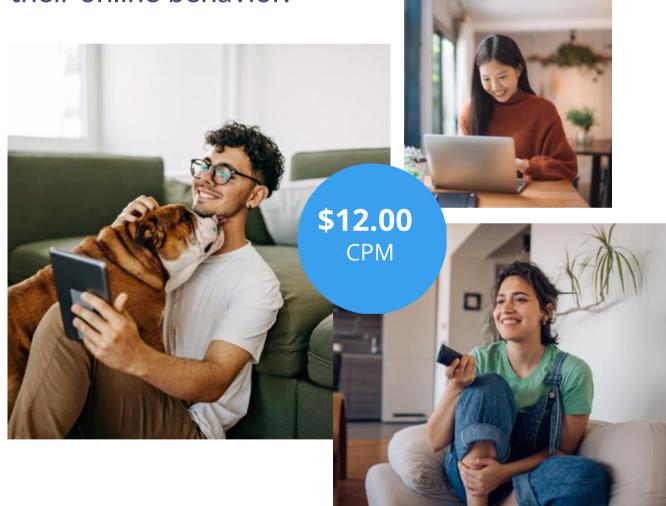
## MESSAGE



#### Pay the right price for the impressions that matter most

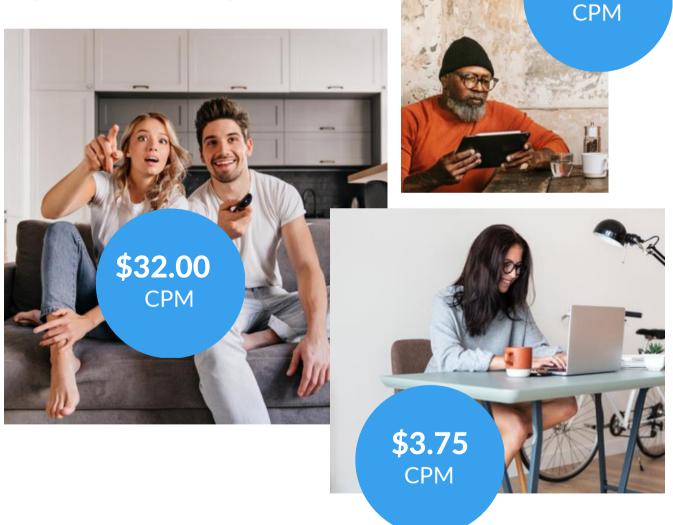
#### **TRADITIONAL TARGETING**

Every user is viewed equally regardless of their online behavior.



#### **PROGRAMMATIC TARGETING**

Where every user is different and should be targeted accordingly.



\$1.50

#### **MOMENT – PREMIUM INVENTORY**

#### **Create meaningful** connections across every touchpoint



**DISPLAY** allrecipes **COSMOPOLITAN** 

The New Hork Times



#### NATIVE

**share**through

triplelift y<u>ieldmo</u>



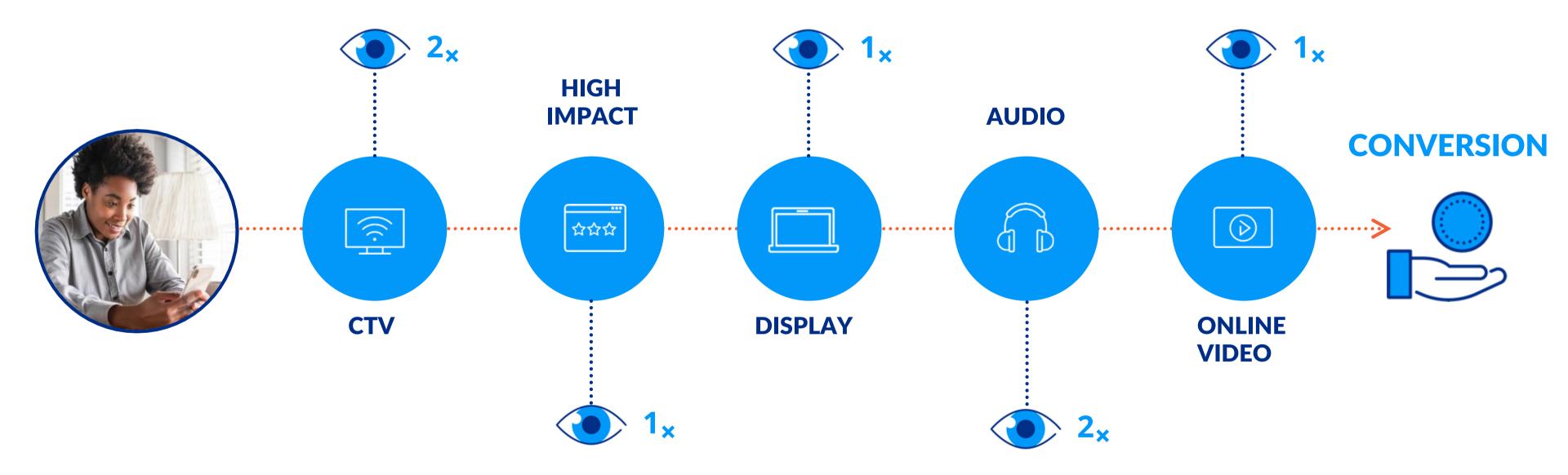
#### VIDEO



The New York Times

#### **MESSAGE - FREQUENCY CONTROLS**

# **Control your brand message and drive results with advanced frequency capping capabilities of DSP's**



# **Benefits Of Frequency Caps**



# Average **budget savings**



# 

# Increased household reach

#### **Reach:**

DSPs give advertisers access to a wide range of ad inventory and inventory deals including open market, PMP, guaranteed deals and includes inventory from both large and small publishers.



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#### **Reporting:**

DSPs provide detailed reports on ad performance, which can help advertisers to improve their campaigns. Measurement and attribution tools including closed loop attribution are a part of a strong DSP.



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#### **Automation:**

DSPs automate the process of buying ad impressions with AI/Machine Learning and more to make data driven decisions save advertisers time and money.



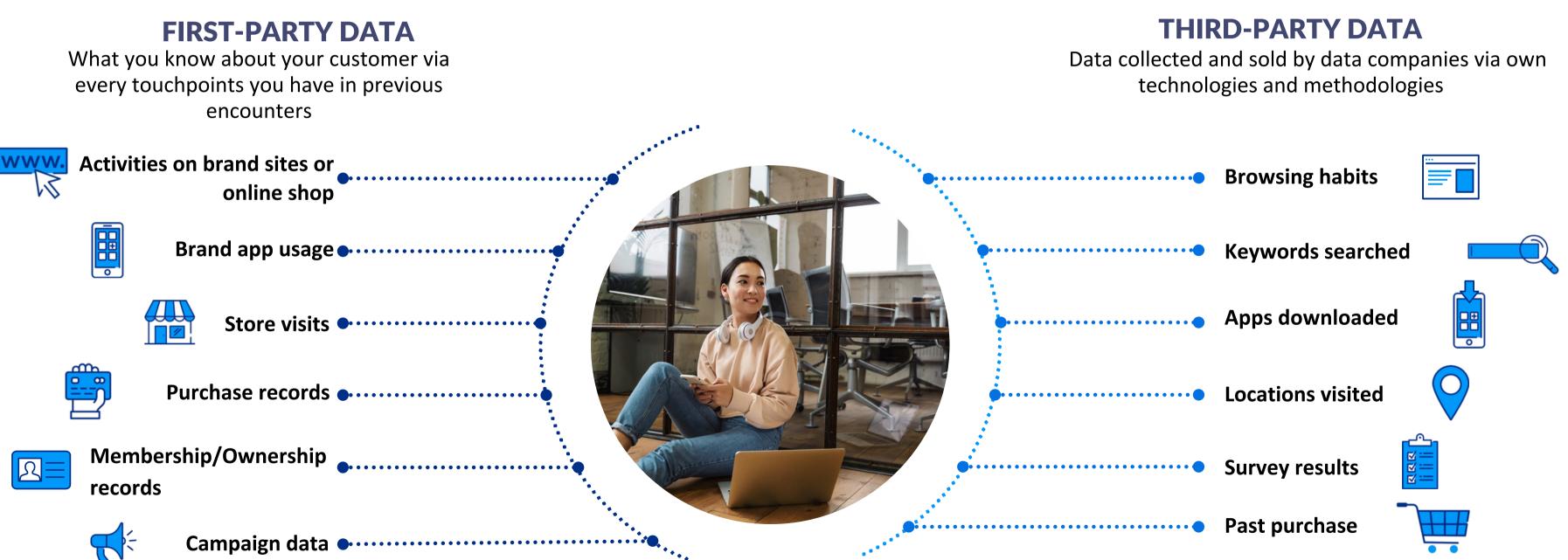
# Understanding the audience in programmatic advertising

Programmatic advertising uses data to target specific audiences based on demographics, behavior, interests, and more.



#### **AUDIENCE TARGETING**

#### **Create an all-rounded audience strategy** with first-and third-party data



#### **Third Party Audience Data**

#### First Party Audience Data

- 1P Pixel look alike
- Retargeting
  - Scored user retargeting
  - Sequential retargeting
  - Player Event Retargeting

#### **Retailer 1P Data**

Contextual

Demographic, Interest, audience predictor.... and more



#### Keywords

Brand/product-specific; e.g., LED lights, commercial lighting, strip lights



Geography

Interest-based activity from audiences within a specific geo



#### Site/app lists

Vertical-specific; e.g., men's lifestyle, home & décor, real estate



#### Advertiser first-party data

E.g., [brand] CRM data or [brand] site visitors brand tracking tags or first-party data segments



#### Frequency

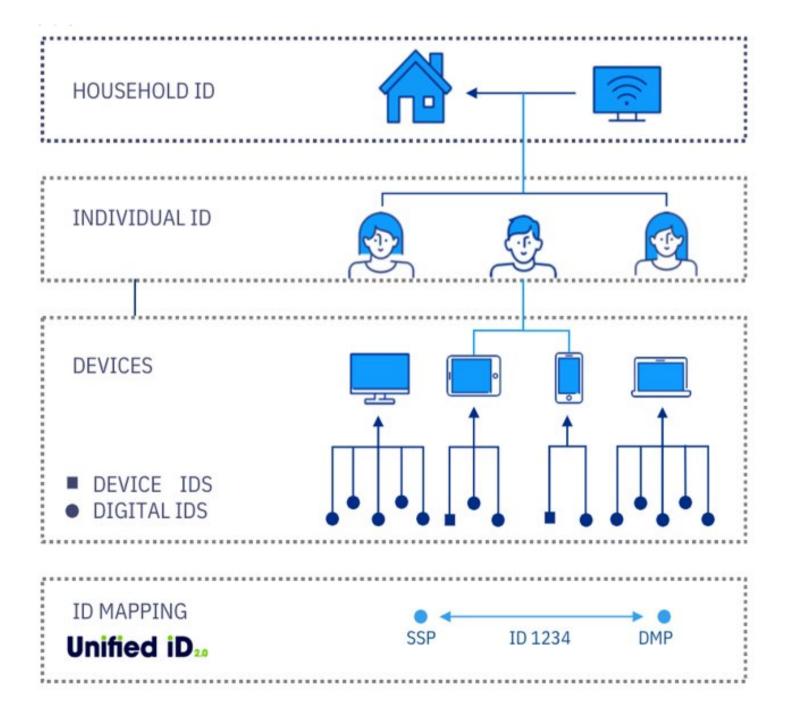
Frequent engagers browsed related content in the past month



#### High on-target percentage demo

Audiences captured across over 15,000 site indexes and tested against Nielsen DAR measurements

# Audience First Needs a Strong ID Resolution





Know how your provider creates their Identity Graphs for identity resolution.

Key for cross device targeting, post campaign measurement, and attribution.

# Programmatic For Business Outcome Driven Campaigns

Programmatic advertising uses machine learning to drive specified business outcomes specific to each advertiser.



Leverage every data point available to purchase each impression based on its value relative to your short- and long-term business objectives.

Connect **Campaigns to Business** Outcomes

Prove results from brand lift to foot traffic to sales - Leverage independent measurement partners

Understand How You're **Driving Sales** 

Go beyond proxy metrics to connect your digital campaigns to **retail** sales, online and instore events, even for channels like connected TV

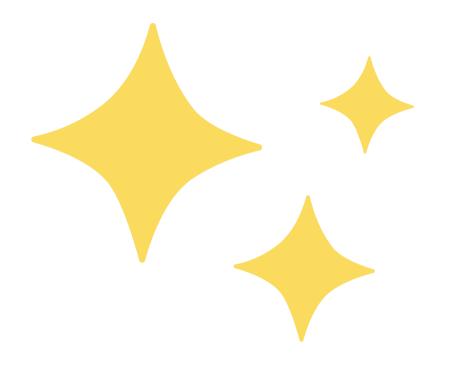
**Gain Deeper Insights With** Granular Reporting

Uncover valuable insights about your customers with granular, transparent *reporting* to inform your media mix and creative strategies.

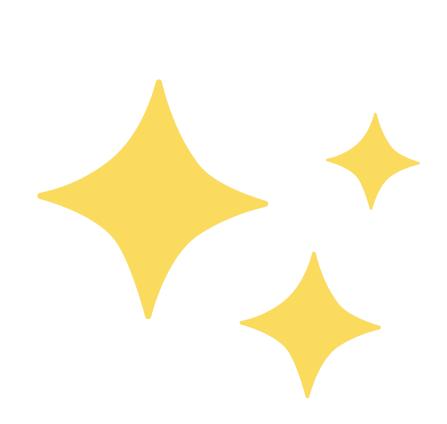
#### **Be More Data-Driven And** Agile

Integrated measurement solutions enable you to understand what's working mid flight, and optimize campaigns to drive performance in real time.

# **Tips For Using Business Objectives**

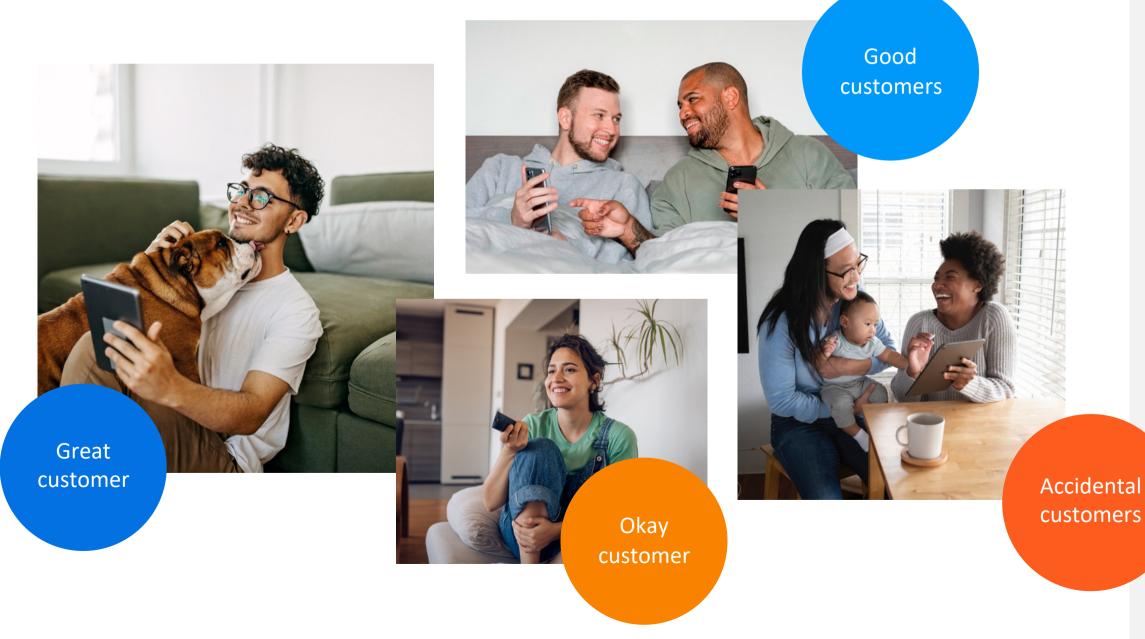


- Programmatic campaigns allow you to setup CPA goals for consideration and conversation.
- Setup weighted conversions for more efficient campaign delivery
- Programmatic buying details "path to conversion in reporting"
- Use fluid budgets between ad groups to leverage AI



Objective	When To Use	Recommended KPI	Recommended Data
Awareness	Discover qualified leads to increase brand, generate interest, and reach a specific demographic or age.	CPCV Incremental Reach Nielsen OTP Reach vCPM	Third-party and first- party data
Consideration	Reach new customers with or without first-party data and influence them to learn more to become prospective customers.	Incremental Reach CPA ROAS	Third-party and first- party data
Conversion	Maximize conversions by driving already interested (in market) prospective customers to take a specific action.		First-party data

#### **Pro Suggestion: Score each user in your** customer base with precision, without having to break out multiple ad groups



Not available in all DSP. It's a good question to ask a DSP if your reviewing choices.



Enhances your efforts by consolidating your retargeting strategy into one ad group



Scans and analyzes user attributes across geo, site history, and more



Automatically determines a unique bid for each user within a first-party audience

# The benefits of programmatic advertising



• Brings data decisioning to media delivery Ability to use the most robust audience data and own the log level details Ability to set business outcome objectives Be inventory agnostic in multichannel campaigns You can select a DSP and Ad Server that meet your companies needs

#### **PROGRAMMATIC FULL-FUNNEL MARKETING**

#### Grow a single-channel buy into an omnichannel buy

#### **CHANNELS**



#### **AWARENESS**

**GOAL:** Discovery Identifying relevant audiences to widen prospecting pool

Connected TV, DOOH, video, audio, high impact and rich media, native, display



#### **CONSIDERATION**

**GOAL:** Impact Measuring broad user engagement

Video, High impact and rich media, native, display

FUNNEL LOWER



#### **ACTION**

**GOAL:** Direct response Measuring trackable events & actions taken by your audience Display

#### **STRATEGIES**

Contextual, Grapeshot, audience (demo, interests), PMP deals

Audience (behavioural), location-based, KoaTMAudience Predictor, KoaTMAudience Excluder, IP

Retargeting, Dynamic Parameters & DCO, Household ExtensionTM, Office Extension™

**KPIs** 

Viewability, Reach, **OTP**, Completion rates

Broad CPA, CPL, CTR, CPC, VCR, Viewability

> Specific CPA, ROI, ROAS, Offline attribution

# Thank you for exploring the world of programmatic media and media buying with me!

